

New Tactical Process for handling Subsequent Port Activation requests Email Template Design Specification V7

- OTA facilitated a series of meetings over the period Sept-Nov'12, involving a small multilateral team of Stakeholders to develop the necessary plans and specs needed.
- This Specification has been specifically developed by Dan Blankley (BSkyB) & Rob Deane (TalkTalk) on behalf of industry and has been signed off by the Stakeholders in the team.

Scenarios to Support

- > All Subsequent Port Activation Requests Involving all CP's with the exception of BT SUP Imports
- > All Direct Port Request's Between
 - > Sky <-> Talk-Talk
 - > Talk-Talk <-> Virgin
 - > Virgin <-> Sky
- > Single Requests (1 Per Sheet)
- > Multiple Requests (Many Per Sheet – Unlimited)

Activation Report

- > Field 1
 - > Name: Telephone Number
 - > Rules: Mandatory, Full Number Including Leading 0**, Numerical Only, No Spaces
- > Field 2
 - > Name: Order Number
 - > Rules: Non-Mandatory, 8 Character Alphanumeric*
- > Field 3
 - > Name: Response Email Address
 - > Rules: Non-Mandatory, Target for return of form, local@domain
- > Field 4
 - > Name: GCP Name
 - > Rules: Non-Mandatory, Alphanumeric
- > Field 5
 - > Name: GCP CUPID
 - > Rules: Non-Mandatory, Numerical Contained within GCUPID set, 3 digits
- > Field 6
 - > Name: GCP Prefix
 - > Rules: Non-Mandatory, Numerical, Leading 5 Obligatory.
- > Field 7
 - > Name: Activation Status
 - > Rules: Mandatory, Values [Requested, Completed RH, Completed LCP, Rejected, Pending]

*Discussion Point – This is a proposal. Can we agree this please

**Point to Note – When reading a CSV in excel it will tend to remove the leading 0

File Details

- > FileName
 - > For A Batch Request
 - > ActReq_[GCP NAME]_BATCH_[Date Generated YYYYMMDD]_[Batch ID].csv
 - > For A Single Request
 - > ActReq_[GCP NAME]_SINGLE_[Date Generated YYYYMMDD]_[CLI].csv
- > For Batch Requests the Batch Number is the Number of that batch sent from the GCP that day
- > Batch ID should be a unique identifier determined by the GCP that identifies the particular batch file.
- > Batch Requests with only 1 entry can use the Batch Request file name.
- > Single Requests cannot contain more than 1 entry
- > Single Requests Filename contains the CLI with the leading 0

Field Completion Rules

- > The inclusion of Non Mandatory Fields is to be agreed on a per CP basis.
- > Non Mandatory Fields should be in the CSV but left NULL to allow automated processing
 - > The lowest amount of data allowable would be [Telephone Number],,,,,,[Activation Status]

Additional Information

- > A file can contain a mix of RRH, PRO and SUP Activation Requests
- > A file can contain activation requests with a mixture of activation status in order to facilitate the SUP activation process
- > If Read in a text viewer the final field is not terminated by a comma but by a new line character
- > Every File has to contain the field name header as described within this slide deck

Example CSV Output

- > Filename For A Batch Request

ActReq_TalkTalk_BATCH_120913_001.csv

- > Filename for A Single Request

ActReq_VM_SINGLE_120927_020836253764.csv

- > Data

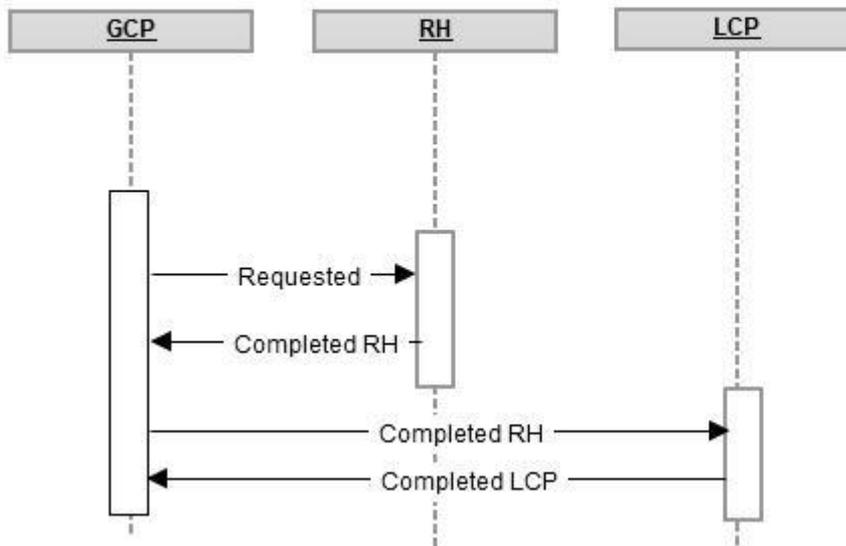
Telephone Number,Order Number,Response

Email Address,GCP Name,GCP CUPID,GCP Prefix,Activation Status

02073434857,TT937T20,robot@talktalkplc.com,TalkTalk,820,551234,Requested

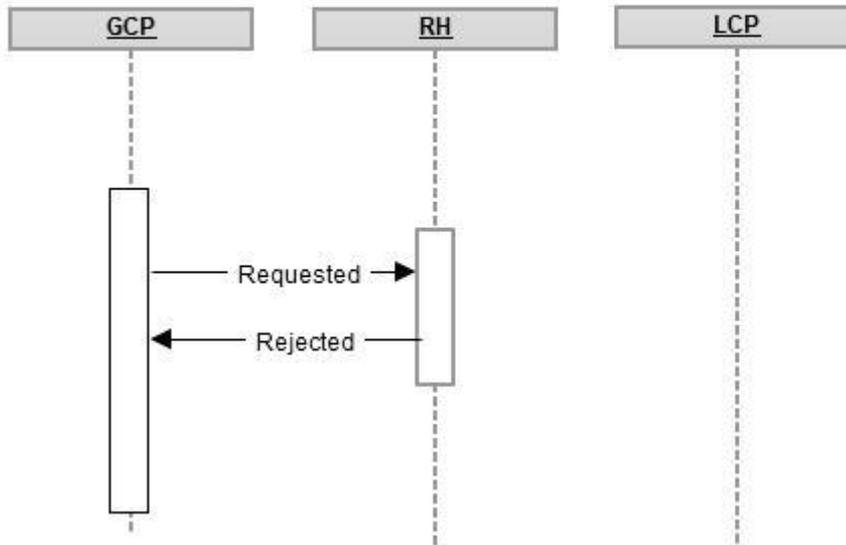
Happy Path SUP Activation

Sequence Diagram



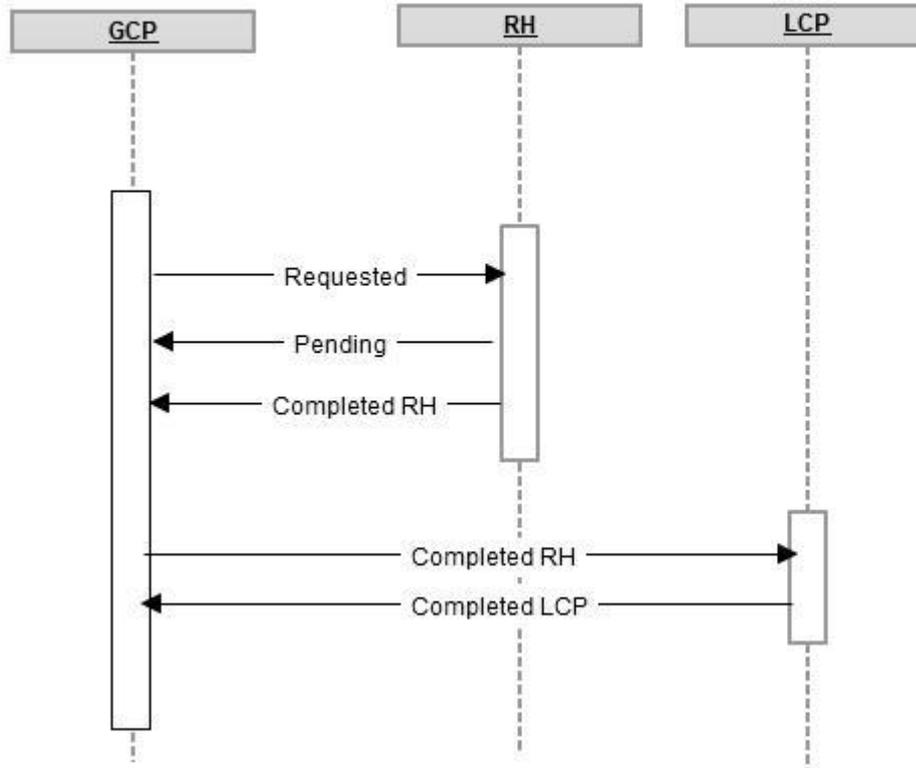
SUP Activation Rejection

Sequence Diagram



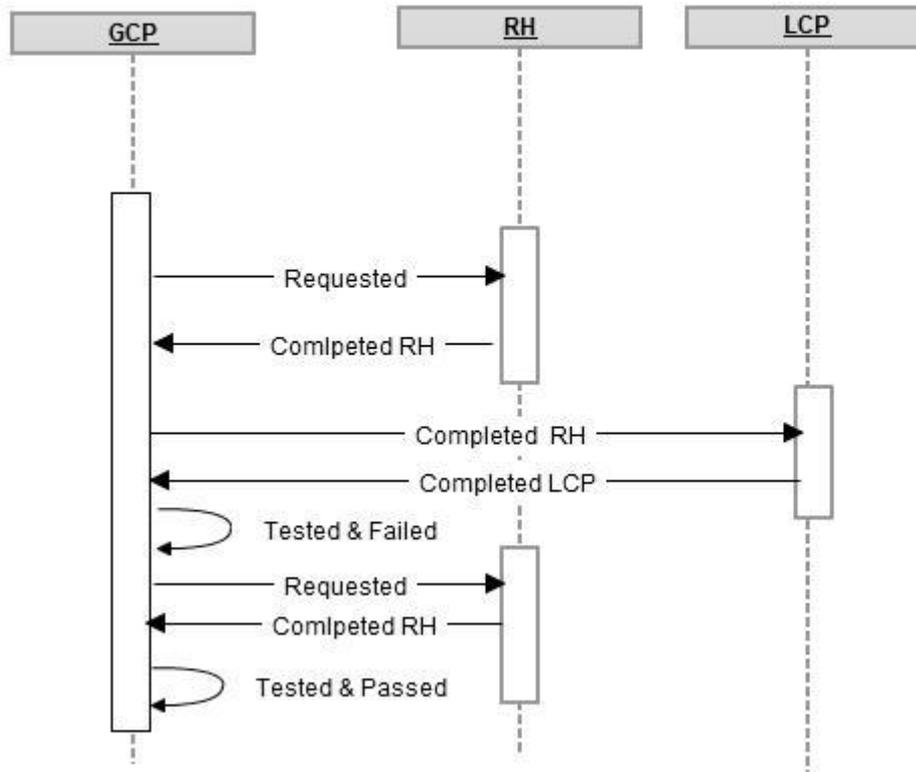
SUP Activation Pending

Sequence Diagram



SUP Activation With Test Fail

Sequence Diagram



Subsequent Port Activations CSV template



Microsoft Office
Excel Worksheet