

Appendix J3
Consolidated Contacts Register
Pre-Order Validation Process

| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|---|----------|---------------------------------|--|--|---------------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
| 4Com PLC | DTP | 001/031 | 4Com Provisioning Team | POV@4com.co.uk | 01202592398 |
| | | | Drew White | drew.white@4com.co.uk | 01202592255 |
| | | | 4Com Provisioning Team | POV@4com.co.uk | 01202592398 |
| Aastha Ltd | | 001 005 | Aastha Provisioning Team | provisioning@aastha.co.uk | 02037510000 |
| | | | Chief Technology Officer | cto@aastha.co.uk | |
| | | | Aastha Provisioning Team | provisioning@aastha.co.uk | 02037510000 |
| Abzorb systems Ltd | | 001 031 | | provisioning@abzorb.co.uk | |
| | | | Jonathan Attwood | jonathan.attwood@abzorb.co.uk | 01484 405300 |
| | | | | provisioning@abzorb.co.uk | |
| Bistech Managed Services Ltd | | 001/031 | Analysis Team | analysis@bistech.co.uk | 01202332244 |
| | | | Dot Pomichowska | analysis@bistech.co.uk | 01202332244 |
| | | | Analysis Team | analysis@bistech.co.uk | 01202332244 |
| | | | Analysis Team | analysis@bistech.co.uk | 01202332244 |
| Britannic Technologies | | 001 | cbirt@btinet.co.uk | cbirt@btinet.co.uk | 01483 242576 |
| | | | Gerry Oconnor | goconnor@btinet.co.uk | 01483242523 |
| | | | | jdendle@btinet.co.uk | 01483 554827 |
| | | | Caroline Sprake | csprake@btinet.co.uk | 01483 242510 |
| BT Business (as GCP only) (Use Openreach if BTB is LCP) | | 001 | | jp.liverpool@bt.com | ISDN30 |
| | | | | sipomi@bt.com | SIP |
| | | | | number_port_team.btb@bt.com | PSTN/ISDN2 |
| | | | | cidvoicerecovery@bt.com | |
| | | | Eamon McDevitt | cloud_voice_ip@bt.com | |
| BT Business - Cloud team BT One Phone | | 001 | Jerry Coleman | jerry.coleman@bt.com | 07711 107819 |
| | | | Porting Desk | bt.cloudvoice@bt.com | |
| | | | Phil Fisher | phil.fisher@bt.com | 07483 001028 |
| BT Global Services (GCP only) (Use Openreach if GS is LCP) | | 001 | Catherine Novak | cathy.novak@bt.com | |
| | | | Paul Littleton | paul.littleton@bt.com | |
| BT Global 'SIP' Services (GCP only) | | 001 | | ov.central.nmp@bt.com | |
| | | | Mike Bursell | desk-sip-support@bt.com | |
| BTW/IPex | | 001 | | mike.bursell@bt.com | 01977 592772 |
| | | | | btwholesalepovrequests@bt.com | 08000778247, Opt 1,2 |
| | | | Vinay Kashyap (LCP = IPeX) | vinay.2.kashyap@bt.com | 08000778247 Opt 1,2 |
| | | | Swanand Dhapte (GCP = IPeX) | swanand.2.dhapte@bt.com | 08000778247 Opt 1,4 |
| | | | | wolverhamptonexport@bt.com | 08000778247, Opt 1,2 |
| Buzz Connect | CXN | 23 | Paul Condron | paulc@buzznetworks.co.uk | 02034888819 |
| | | | Steven King | stevenking@buzznetworks.co.uk | 02031372812 |
| | | | | techies@buzznetworks.co.uk | 01929775000 |
| | | | Steven King | stevenking@buzznetworks.co.uk | 02031372812 |
| Channel Telecom | EAX | 001 031 | Porting Team | pov-requests@channeltelecom.com | 0800 144 4900 |
| | | | Leigh Taylor | ltaylor@channeltelecom.com | 0800 144 4900 |
| | | | Porting Team | pov-requests@channeltelecom.com | 0800 144 4900 |
| Claranet | DZF | 001 | Claranet Project Office | porting@uk.clara.net | 0207 685 8214 |
| | | | Pamela Cowan-Davies | pamela.cowan-davies@uk.clara.net | 0207 685 8141 |
| 2 Circles Communications | | 001 | | porting@uk.clara.net | |
| | | | John Clear | orderhub@2circles.com | 03456200200 |
| | | | Tony Smith | tsmith@2circles.com | 03456200200 |
| | | | | orderhub@2circles.com | 03456200200 |
| Citrus Telecommunications | | 127 | pov-requests@citrus telecom.com | pov-requests@citrus telecom.com | 03451939393 |
| | | | pov-requests@citrus telecom.com | pov-requests@citrus telecom.com | 03451939393 |
| | | | pov-requests@citrus telecom.com | pov-requests@citrus telecom.com | 03451939393 |
| Club Communications t/a Nine Wholesale | | 756 | Amy Lowe | amy.lowe@ninewholesale.co.uk | 0800 068 5939 (opt 1) |
| | | | Carl Graham | carl_graham@ninewholesale.co.uk | 0800 068 5939 (opt 1) |
| | | | Dominic Parkes | dominic.parkes@ninewholesale.co.uk | 0800 068 5939 (opt 1) |
| COLT | | 40 | | CIMUKPorting@colt.net | 08707377733 |
| | | | Gaurav Bhuttani | Gaurav.Bhuttani@colt.net | |
| Daisy Communications | BDB | 078/306/001/031/34 1/005/029 | | Chhayadeep.verma@colt.net | |
| | BSI | | | pov-request@daisygroup.com | 0330 100 1233 Opt 2 Opt 1 |
| | BUY | | | pov-escalations@daisygroup.com | 0330 100 1233 Opt 2 Opt 1 |
| | FEL | | | pov-request@daisygroup.com | 0330 100 1233 Opt 2 Opt 1 |
| Easynet | | 229 | | FSDB-queries@daisygroup.com | 0330 100 1233 Opt 2 Opt 1 |
| | | | Porting Desk | projectm@easynet.com | 01344 543955 |
| | | | Judith Wicks | projectm@easynet.com | 01344 543955 |
| Flextel | | 001(BTW IPeX) | | projectm@easynet.com | 01344 543955 |
| | | | Porting Desk | projectm@easynet.com | 01344 543955 |
| | | | Kevin Archer | numbering@flextel.com | 08703210702 |
| | | | Kevin Archer | numbering@flextel.com | 08703210702 |
| | | | Kevin Archer | numbering@flextel.com | 08703210702 |
| Gamma (Note 1) | | 031 | Porting Desk | gnp@gamma.co.uk | 0845 241 6002 |
| | | | Emma Miller | Emma.Miller@gamma.co.uk | 0333 240 3188 |

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| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|---------------------------------------|----------|---|--|---|-----------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
| GCI Network Solutions | | 044(EDGE) 161(EDGE) 160/835(Invomo) | | porting@gcicom.net | |
| | | | Nikki Grove | Nikki.grove@gcicom.net | 08444434433 op 1 |
| Hello Telecom (UK) PLC | | 176 | Andrew Evaristo | Numberports@hello-telecom.co.uk | 01158526600 |
| | | | Gary Arnold | Numberports@hello-telecom.co.uk | 1158526600 |
| | | | Andrew Evaristo | Numberports@hello-telecom.co.uk | 01158526600 |
| iHub | | 138/001 | Maura Vinall | orders@ihub.co.uk | 02031701675 |
| | | | Maura Vinall | orders@ihub.co.uk | 02031701675 |
| | | | Maura Vinall | orders@ihub.co.uk | 02031701675 |
| iNet Telecoms Ltd (Voipfone) | CDF | 184 001/031/102 | Voipfone Porting Department | porting@voipfone.co.uk | 020 7043 5555 |
| | | | Michelle Rose | michelle@voipfone.co.uk | 020 7043 5555 |
| | | | | porting@voipfone.co.uk | 020 7043 5555 |
| | | | Voipfone 999 Team | 999@voipfone.co.uk | 020 7043 5555 |
| Infologic Telecom | EQF | 001 | Kyle Pasmore | support@infologictelecom.co.uk | 01908 711330 |
| | DVY | | David Stolz | davidstolz@infologictelecom.co.uk | 01908 711323 |
| | | | | support@infologictelecom.co.uk | 01908 711330 |
| IP Wholesale Ltd | LGM | 751 | Laurance Bennett | laurance.bennett@ipwholesale.co.uk | 01612198203 |
| | | | Oliver Woods | oliver.woods@ipwholesale.co.uk | 01618211350 |
| | | | Laurance Bennett | laurance.bennett@ipwholesale.co.uk | 01612198203 |
| | | | Laurance Bennett | laurance.bennett@ipwholesale.co.uk | 01612198203 |
| Level 3 Communications UK Limited | | 804 | Niki Rogers | gnp.orders@level3.com | 0330 060 7355 |
| | | | Niki Hall | gnp.orders@level3.com | 0330 060 7355 |
| | | | Niki Hall | niki.hall@level3.com | 0330 060 7355 |
| | | | Michael Wall | michael.wall@level3.com | 0330 060 8423 |
| Magrathea Telecommunications Ltd | | 102 | Ashley Farr | porting@magrathea-telecom.co.uk | 0845 004 0040 |
| | | | Ashley Farr | porting@magrathea-telecom.co.uk | 0845 004 0040 |
| | | | Ashley Farr | porting@magrathea-telecom.co.uk | |
| Mtech Comms Ltd | MNU | 31 | | preordervalidation@mtechcomms.co.uk | |
| Nationwide Telephone Assistance (NTA) | | 256 | Drew White | drew.white@mtechcomms.co.uk | |
| | | | Neil Crocker | neil@nta.co.uk | 1708320020 |
| | | | Neil Crocker | neil@nta.co.uk | 1708320020 |
| | | | Neil Crocker | porting@nta.co.uk | 1708393939 |
| Nexbridge Communications Ltd | | 001 (BT IPex) | Alex Ritchie, Heather Dunk, Jackie Peacock | porting@nexbridge.co.uk | 03456800800 |
| | | | | | |
| | | | Alex Ritchie, Heather Dunk, Jackie Peacock | porting@nexbridge.co.uk | 03456800800 |
| | | | | | |
| Nfon UK Ltd | | 102(Magrathea) 001(BT) | Renata Sheshova | uk-porting@nfon.com | 02037 406706 |
| | | | Tamsin Deutrom-Yue | uk-porting@nfon.com | 02037 406706 |
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| | | | Jordan Kirby | j.kirby@node4.co.uk | 08451232229 |
| | | | | porting@node4.co.uk | 08451232228 |
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| | | | Jacob Brown | jbrown@premierchoicetelecom.com | 02083009495 |
| | | | Jacob Brown | jbrown@premierchoicetelecom.com | 02083009495 |
| Pure IP Ltd | | 439 | Asun del Valle | asun.delvalle@pure-ip.com | |
| | | | Asun del Valle | asun.delvalle@pure-ip.com | 02032420979 |
| | | | | provisioning@pure-ip.com | 02032420979 |
| | | | | provisioning@pure-ip.com | 02032420979 |
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| | | | Shazia Saeed | shazia.saeed@ringcentral.com | 0203 743 9682 |
| | | | Porting Desk | numbertransfer-uk@ringcentral.com | 0800 014 8091 (opt 3) |
| | | | Porting Desk | numbertransfer-uk@ringcentral.com | 0800 014 8091 |

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|--|----------|---------------------------|--------------------------------------|--|-----------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
| Scot BB Tel Limited T/A Scottish Broadband Telecom | IZE | 820 680/093 | Porting Desk | porting@scotbbtel.co.uk | 03333 446484 |
| | | | | porting_escalations@scotbbtel.co.uk | |
| | | | Porting Desk | porting@scotbbtel.co.uk | 03333 446484 |
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| | | | Matthew Bingham | Matthew.bingham@sectorsix.co.uk | 03301190999 |
| | | | Jeanie Andrews | jean.andrews@sectorsix.co.uk | 03301190999 |
| | | | Jeanie Andrews | jean.andrews@sectorsix.co.uk | 03301190999 |
| Simwood | FKK | 498 | Porting Team | pov@simwood.com | 03301223000 |
| | | | Rachel Dowling | pov@simwood.com | 03301223000 |
| | | | Porting Team | pov@simwood.com | 03301223000 |
| | | | Porting Team | pov@simwood.com | 03301223000 |
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| | | | Edward Newman | edwardn@southern-comms.co.uk | 1256391182 |
| | | | | clarey@southern-comms.co.uk | 1256391022 |
| | | | Edward Newman | edwardn@southern-comms.co.uk | 1256391182 |
| Sprint Ltd | | 001 | Porting Team | porting@focus-grp.co.uk;enquiries@scsl.co.uk | 01273874200 |
| | | | Megan Corcoran | megan@scsl.co.uk | 01273874200 |
| | | | | porting@focus-grp.co.uk;enquiries@scsl.co.uk | 01273874200 |
| | | | Megan Corcoran | megan@scsl.co.uk | 01273874200 |
| Storacall Technology t/a X-on | | 487 | | porting@x-on.co.uk | 3333320155 |
| | | | Samantha Lawrence | samantha.lawrence@x-on.co.uk | 3333320155 |
| | | | | support@x-on.co.uk | 3333320002 |
| Stripe21 | CXJ | 001 | Support | support@stripe21.com | 0800 756 2010 |
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| | | | | helpdesk@stripe21.com | 0800 756 2010 |
| | | | Support | support@stripe21.com | 0800 756 2010 |
| SureVoIP / Suretec Systems Ltd | | 291 | Porting Desk | portingdesk@surevoip.co.uk | 0330 445 0022 |
| | | | Viktor Kaup | viktor.kaup@surevoip.co.uk | 01224 900123 |
| | | | Gavin Henry | ghenry@surevoip.co.uk | 07930 323266 |
| | | | Porting Desk | portingdesk@surevoip.co.uk | 0330 445 0022 |
| Synety | | 610 | Technical implementation & porting r | nick.burnitt@synety.com | 01164244014 |
| | | | Porting Desk | porting@synety.com | 01164244014 |
| TalkTalk Business | | 820 | | geoporting@talktalkbusiness.co.uk | 0845 408 6870, Opt 2 |
| | | | David Lee | David.lee@talktalkbusiness.co.uk | 0333 003 1007 |
| | | | | geoporting@talktalkbusiness.co.uk | 0845 408 6870, Opt 2 |
| TataCommunications | | 001 (BT Ipex) | BLANKA SVITKOVA | blanka.svitkova@tatacommunications.com | +44 7795641141 |
| | | | ARJUN JINACHANDRAN | arjun.jinachandran@tatacommunications.com | +91 9049689658 |
| | | | BLANKA SVITKOVA | blanka.svitkova@tatacommunications.com | +44 7795641141 |
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| | | | Complex Order Management Team | CFOMT@o2.com | 08445766159 |
| | | | N/A | N/A | N/A |
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| | | | Donna Ward | donna_ward@telecom2.net | 0208 114 1110 |
| | | | | porting@telecom2.net | 0208 114 1204 |
| | | | Donna Ward | donna_ward@telecom2.net | 0208 114 1110 |
| Typicall | | 680/001(IPex) | Porting Desk | ngvsports@talktalkbusiness.co.uk | 020 3328 4500 (opt 2) |
| | | | Roger Parsons | Roger.Parsons@talktalkbusiness.co.uk | 2033284502 |
| | | | Provisioning desk | ngvsprovisioning@talktalkbusiness.co.uk | 020 3328 4500 (opt 2) |
| | | | Provisioning desk | ngvsprovisioning@talktalkbusiness.co.uk | 020 3328 4500 (opt 2) |
| Transstr Ltd t/as TheVoipShop | | 001 | Nazir Jussab | porting@thevoipshop.co.uk | 03301241818 |
| | | | Nazir Jussab | porting@thevoipshop.co.uk | 03301241818 |
| | | | Nazir Jussab | team@transstr.net | 01162438426 |
| | | | Abrar Jussab | operations@transstr.net | 01162627723 |

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| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|--------------------------------------|----------|---------------------------|--|--|------------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
| VanillaP/ DRD Communications Ltd | | 217/001(IPex) | Vas Koria | v.koria@drd.co.uk | 0208 2881253 |
| | | | Tracey Scoates | t.scoates@drd.co.uk | 02082881262 |
| | | | Colin Farrant | c.farrant@vanillaip.com | 0208 2881246 |
| | | | Porting desk | NumberPorting@drd.co.uk | 02079397688 |
| | | | Colin Farrant | c.farrant@vanillaip.com | 0208 2881246 |
| Vapour Media | GRP | 102(Magrathea) 001(BT) | Paul Goodrick | pg@vapourmedia.co.uk | 03332001142 |
| | | | Paul Goodrick | pg@vapourmedia.co.uk | 03332001142 |
| | | | | pg@vapourmedia.co.uk | 03332001142 |
| | | | Paul Goodrick | pg@vapourmedia.co.uk | 03332001142 |
| Verizon | | 025 | Porting Desk | gnp-portingdesk@uk.verizon.com | 0118 905 6444 |
| | | | Edward Simpson | edward.simpson@uk.verizon.com | 0118 905 6082 |
| | | | Porting Desk | gnp-portingdesk@uk.verizon.com | 0118 905 6444 |
| | | | Verizon 999 | bt-999-rejections@uk.verizon.com | 0118 905 6444 |
| Vibe Communications UK Ltd | | 400 | Number Management & Porting Team | npor@vibecomms.co.uk | 08456106456 |
| | | | Dean Beavan | dbeavan@vibecomms.co.uk | 08456106456 |
| | | | Number Management & Porting Team | npor@vibecomms.co.uk | 08456106456 |
| | | | Number Management & Porting Team | npor@vibecomms.co.uk | 08456106456 |
| Virgin Media | | NTL-825 Telewest - 135 | Business Ports Team | GNP@virginmedia.co.uk | 0845 045 0244 |
| | | | Sharon Cunningham | Sharon.Cunningham@virginmedia.co.uk | 0845 045 0244 |
| | | | Mel Buckley | Melanie.Buckley@virginmedia.co.uk | 0333 000 9176 |
| | | | Out of hours emergency contact | BusinessNPORs@virginmedia.co.uk | 0845 045 0244 |
| Vodafone (CWW) | | 013 | Vodafone(CWW) Porting Team | MultilinePOVRequests@vodafone.com | 08003169999, Opt1,Opt1 |
| | | | Porting escalations | portingescalations@vodafone.com | 08003169999, Opt2 |
| | | | Justin Day | justin.day@vodafone.com | 07822 869067 |
| | | | | CWWGNP@vodafone.com | 08003169999, Opt1,Opt1 |
| Vodafone One Net (IPEX) | | 001 (IpeX CP) | Erica Howell | ONBPorting@help.vodafone.co.uk | 1782792822 |
| | | | Kylie Turner | ONBPorting@help.vodafone.co.uk | 1782792822 |
| | | | Cassie Phillips | ONBPorting@help.vodafone.co.uk | 1782792822 |
| | | | Erica Howell | erica.howell@vodafone.com | 1782792822 |
| Voiceflex Ltd | | 341 | | numberports@voiceflex.com | 02033016000 |
| | | | Katherine Greer | kgreer@voiceflex.com | 02033016040 |
| | | | | provisioning@voiceflex.com | 02033016000 |
| VoiceHost Ltd | | 537 | Katherine Greer | kgreer@voiceflex.com | 02033016040 |
| | | | Jake Marshall | jake_marshall@voicehost.co.uk | 01603904098 |
| | | | Tom Holyfield | thomas.holyfield@voicehost.co.uk | 01603904096 |
| | | | | support@voicehost.co.uk | 01603904090 |
| Voip Unlimited | | 367 | Jake Marshall | support@voicehost.co.uk | 01603904090 |
| | | | Natasha Wyatt | provisioning@voip-unlimited.net | 1202612000 |
| | | | Natasha Wyatt | gnp@voip-unlimited.net | 1202612000 |
| | | | Natasha Wyatt | provisioning@voip-unlimited.net | 1202612000 |
| VSL Networks Ltd | | 001 | Porting Team | porting@vslgroup.co.uk | 0800 093 3000 |
| | | | Porting Esclations | portingescalations@vslgroup.co.uk | 0800 093 3000 |
| | | | | porting@vslgroup.co.uk | 0800 093 3000 |
| | | | Andrew Brabrook | andrew.brabrook@vslgroup.co.uk | 01707 378625 |
| Wavecrest (UK) Ltd | | CZM 812/860 | Gavin Dyer | gavin.dyer@wavecrest.eu | 02070974113 |
| | | | Gavin Dyer | gavin.dyer@wavecrest.eu | 02070974113 |
| | | | Gavin Dyer | gavin.dyer@wavecrest.eu | 02070974113 |
| | | | Gavin Dyer | gavin.dyer@wavecrest.eu | 02070974113 |
| West Cloud Contact Solutions Limited | CFS | 706 | Provisioning Team | mnprovisioning@west.com | 0116 229 2745 |
| | | | Lee Clements | lclements@west.com | 0116 2292717 |
| | | | | mnprovisioning@west.com | 0116 229 2745 |
| Yoozoom Telecom Ltd | | 001 (BT) 256 (NTA) | Shelly Matthew | support@yoozoom.co.uk | 01138878000, Opt 1 |
| | | | Shelly Matthew | support@yoozoom.co.uk | 01138878000, Opt 1 |
| | | | | support@yoozoom.co.uk | 01138878000, Opt 1 |
| Zen Internet | | 241/685 001 | Service Provision Team | sp.voice@zen.co.uk | 01706 902180 |
| | | | Neil Cross | neil.cross@zeninternet.co.uk | |
| | | | Jodie Kay | jodie.kay@zeninternet.co.uk | |
| | | | Simon Dodd | simon.dodd@zeninternet.co.uk | 01706 902136 |
| Note 1 | | | In the absence of a pre-existing Contractual Agreement, Gaining CPs will need to sign a Bilateral NDA which this CP(acting as a LCP) will provide on request (App J4-PoV -Contact Registration process-refers) | | |