

**Appendix J3
Consolidated Contacts Register
Pre-Order Validation Process**

| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|---|----------|---------------------------------|--|--|---------------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
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| | | | Analysis Team | analysis@bistech.co.uk | 01202332244 |
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| | | | | jdandie@btinet.co.uk | 01483 554827 |
| | | | Caroline Sprake | csprake@btinet.co.uk | 01483 242510 |
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| | | | | sipomi@bt.com | SIP |
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| | | | Eamon McDevitt | cloud.voice.ip@bt.com | |
| | | | Jerry Coleman | jerry.coleman@bt.com | 07711 107819 |
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| | | | Steven King | stevenking@buzznetworks.co.uk | 01929775000 |
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| | | | Porting Team | pov-requests@channeltelecom.com | 0800 144 4900 |
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| | | | pov-requests@citrustelecom.com | pov-requests@citrustelecom.com | 03451939393 |
| | | | pov-requests@citrustelecom.com | pov-requests@citrustelecom.com | 03451939393 |
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| | | | Gaurav Bhuttani | Gaurav.Bhuttani@colt.net | |
| | | | Chhayadeep Verma | Chhayadeep.verma@colt.net | |
| Daisy Communications | BDB | 078/306/001/031/34 1/005/029 | | pov-request@daisygroup.com | 0330 100 1233 Opt 2 Opt 1 |
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| | BUY | | | pov-request@daisygroup.com | 0330 100 1233 Opt 2 Opt 1 |
| | FEL | | | ESDB-queries@daisygroup.com | 0330 100 1233 Opt 2 Opt 1 |
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| | | | Kevin Archer | numbering@flexitel.com | 08703210702 |
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| | | | | Numberports@hello-telecom.co.uk | 1158526600 |
| | | | Andrew Evaristo | Numberports@hello-telecom.co.uk | 01158526600 |

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Pre-Order Validation Process**

| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|--|----------|---------------------------|--|--|-----------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
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| | | | Laurance Bennett | laurance_bennett@ipwholesale.co.uk | 01612198203 |
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| | | | Niki Hall | niki_hall@level3.com | 0330 060 7355 |
| | | | Michael Wall | michael.wall@level3.com | 0330 060 8423 |
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| | | | Ashley Farr | porting@magrathea-telecom.co.uk | 0845 004 0040 |
| | | | Ashley Farr | porting@magrathea-telecom.co.uk | 0845 004 0040 |
| Nationwide Telephone Assistance (NTA) | | 256 | Neil Crocker | neil@nta.co.uk | 1708320020 |
| | | | Neil Crocker | neil@nta.co.uk | 1708320020 |
| | | | | porting@nta.co.uk | 1708393939 |
| | | | Neil Crocker | neil@nta.co.uk | 1708320020 |
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| | | | Megan Corcoran | megan@scsl.co.uk | 01273874200 |
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| | | | | helpdesk@stripe21.com | 0800 756 2010 |
| | | | Support | support@stripe21.com | 0800 756 2010 |
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Consolidated Contacts Register
Pre-Order Validation Process**

| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|--------------------------------------|----------|---------------------------|------------------------------------|--|------------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
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| | | | Donna Ward | donna.ward@telecom2.net | 0208 114 1110 |
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| | | | Nazir Jussab | porting@thevoipshop.co.uk | 03301241818 |
| | | | Nazir Jussab | team@translstr.net | 01162438426 |
| | | | Abbar Jussab | operations@translstr.net | 01162627723 |
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| | | | | provisioning@voiceflex.com | 02033016000 |
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| | | | Tom Holyfield | thomas.holyfield@voicehost.co.uk | 01603904096 |
| | | | | support@voicehost.co.uk | 01603904090 |
| Voip Unlimited | | 367 | Jake Marshall | support@voicehost.co.uk | 01603904090 |
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| | | | Natasha Wyatt | gnp@voip-unlimited.net | 1202612000 |
| | | | | provisioning@voip-unlimited.net | 1202612000 |
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| | | | Porting Esclations | portingescalations@vslgroup.co.uk | 0800 093 3000 |
| | | | | porting@vslgroup.co.uk | 0800 093 3000 |
| | | | Andrew Brabrook | andrew.brabrook@vslgroup.co.uk | 01707 378625 |
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| | | | Gavin Dyer | gavin.dyer@wavecrest.eu | 02070974113 |
| | | | Gavin Dyer | gavin.dyer@wavecrest.eu | 02070974113 |
| | | | Gavin Dyer | gavin.dyer@wavecrest.eu | 02070974113 |
| West Cloud Contact Solutions Limited | CFS | 706 | Provisioning Team | mnp Provisioning@west.com | 0116 229 2745 |
| | | | Lee Clements | lcllements@west.com | 0116 2292717 |
| | | | | mnp Provisioning@west.com | 0116 229 2745 |
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| | | | Shelly Matthew | support@yoozoom.co.uk | 01138878000, Opt 1 |
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Consolidated Contacts Register
Pre-Order Validation Process

| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|---------------|----------|--|----------------------------|-------|---------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
| Note 1 | | In the absence of a pre-existing Contractual Agreement, Gaining CPs will need to sign a Bilateral NDA which this CP(acting as a LCP) will provide on request (App J4-PoV -Contact Registration process-refers) | | | |