

Appendix J3
Consolidated Contacts Register
Pre-Order Validation Process

CP Name	Cupid refs	Case Handler Details		
		Escalation contact details		
		General order enquiries		
		ESDB Queries		
		Name	Email	Tel.No.
Aastha Ltd	001 005	Aastha Provisioning Team	provisioning@aastha.co.uk	02037510000
		Chief Technology Officer	cto@aastha.co.uk	
		Aastha Provisioning Team	provisioning@aastha.co.uk	02037510000
Abzorb systems Ltd	001 031		provisioning@abzorb.co.uk	
		Jonathan Attwood	jonathan.attwood@abzorb.co.uk	01484 405300
			provisioning@abzorb.co.uk	
Bistech Managed Services Ltd	001/031	Analysis Team	analysis@bistech.co.uk	01202332244
		Dot Pomichowska	analysis@bistech.co.uk	01202332244
		Analysis Team	analysis@bistech.co.uk	01202332244
		Analysis Team	analysis@bistech.co.uk	01202332244
Britannic Technologies	001	cbirt@btlnet.co.uk	cbirt@btlnet.co.uk	01483 242576
		Gerry Oconnor	goconnor@btlnet.co.uk	01483242523
			jdendle@btlnet.co.uk	01483 554827
		Caroline Sprake	csprake@btlnet.co.uk	01483 242510
BT Business (as GCP only) (Use Openreach if BTB is LCP)	001		jp.liverpool@bt.com	ISDN30
			sipomi@bt.com	SIP
			number.port.team.btb@bt.com	PSTN/ISDN2
			cldvoicerecovery@bt.com	
		Jerry Coleman	jerry.coleman@bt.com	07711 107819
BT Business - Cloud team BT One Phone	001	Porting Desk	implementation.btonephone@bt.com	
		Phil Fisher	phil.fisher@bt.com	07483 001028
BT Global Services (GCP only) (Use Openreach if GS is LCP)	001	Catherine Novak	cathy.novak@bt.com	
		Paul Littleton	paul.littleton@bt.com	
			ov.central.nmp@bt.com	
BT Global 'SIP' Services (GCP only) (Use Openreach if GS is LCP)	001		desk-sip-support@bt.com	
		Mike Bursell	mike.bursell@bt.com	01977 592772
BTW/IPex	001		btwholesalepovrequests@bt.com	08000778247, Opt 1,2
		Hajnalka Dosa (LCP = IPeX)	hajalka.dosa@bt.com	07484010138
		Jazz Aulakh (GCP = IPeX)	jas.aulakh@bt.com	07435661324
			wolverhamptonexport@bt.com	08000778247, Opt 1,2
			wolverhamptonexport@bt.com	08000778247, Opt 1,2
2 Circles Communications	001	John Clear	orderhub@2circles.com	03456200200
		Tony Smith	tsmith@2circles.com	03456200200
			orderhub@2circles.com	03456200200
Citrus Telecommunications	127	pov-requests@citrustelecom.com	pov-requests@citrustelecom.com	03451939393
		pov-requests@citrustelecom.com	pov-requests@citrustelecom.com	03451939393
		pov-requests@citrustelecom.com	pov-requests@citrustelecom.com	03451939393

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Club Communications t/a Nine Wholesale	756	Amy Lowe	amy.lowe@ninewholesale.co.uk	0800 068 5939 (opt 1)
		Carl Graham	carl.graham@ninewholesale.co.uk	0800 068 5939 (opt 1)
		Dominic Parkes	dominic.parkes@ninewholesale.co.uk	0800 068 5939 (opt 1)
COLT	40		CIMUKPorting@colt.net	08707377733
		Gaurav Bhuttani	Gaurav.Bhuttani@colt.net	
		Chhayadeep Verma	Chhayadeep.verma@colt.net	
Easynet	229	Porting Desk	projectm@easynet.com	01344 543955
		Judith Wicks	projectm@easynet.com	01344 543955
			projectm@easynet.com	01344 543955
		Porting Desk	projectm@easynet.com	01344 543955
Gamma (Note 1)	031	Porting Desk	gnp@gamma.co.uk	0845 241 6002
		Emma Miller	Emma.Miller@gamma.co.uk	0333 240 3188
GCI Network Solutions	044(EDGE) 161(EDGE)		porting@gcicom.net	
		Nikki Grove	Nikki.grove@gcicom.net	08444434433 op 1
Hello Telecom (UK) PLC	176	Andrew Evaristo	Numberports@hello-telecom.co.uk	01158526600
		Gary Arnold	Numberports@hello-telecom.co.uk	1158526600
			Numberports@hello-telecom.co.uk	1158526600
		Andrew Evaristo	Numberports@hello-telecom.co.uk	01158526600
Ihub	138/001	Maura Vinall	orders@ihub.co.uk	02031701675
		Maura Vinall	orders@ihub.co.uk	02031701675
		Maura Vinall	orders@ihub.co.uk	02031701675
Level 3 Communications UK Limited	804	Niki Rogers	gnp.orders@level3.com	0330 060 7355
		Niki Hall	gnp.orders@level3.com	0330 060 7355
		Niki Hall	niki.hall@level3.com	0330 060 7355
		Michael Wall	michael.wall@level3.com	0330 060 8423
Magrathea Telecommunications Ltd	102	Ashley Farr	ashley.farr@magrathea-telecom.co.uk	0845 004 0040
		Ashley Farr	porting@magrathea-telecom.co.uk	0845 004 0040
		Ashley Farr	porting@magrathea-telecom.co.uk	
Nationwide Telephone Assistance (NTA)	256	Neil Crocker	neil@nta.co.uk	1708320020
		Neil Crocker	neil@nta.co.uk	1708320020
			porting@nta.co.uk	1708393939
		Neil Crocker	neil@nta.co.uk	1708320020
Nexbridge Communications Ltd	001 (BT IPex)	Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	03456800800
		Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	03456800800
NFON UK Ltd	102(Magrathea) 001(BT)	Renata Sheshova	uk-porting@nfon.com	02037 406706
		Tamsin Deutrom-Yue	uk-porting@nfon.com	02037 406706
Node4	213	Felicity Stones	f.stones@node4.co.uk	08451232229
		Jordan Kirby	j.kirby@node4.co.uk	08451232229
			porting@node4.co.uk	08451232228
		Felicity Stones	f.stones@node4.co.uk	08451232229

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Openreach	001		Migration.services.validation@openreach.co.uk	
PremierChoice Telecom	001	Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
		Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
		Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
Pure IP Ltd	439	Asun del Valle	asun.delvalle@pure-ip.com	
		Asun del Valle	asun.delvalle@pure-ip.com	02032420979
			provisioning@pure-ip.com	02032420979
			provisioning@pure-ip.com	02032420979
RingCentral UK Ltd	001(IPex)	Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 3)
		Shazia Saeed	shazia.saeed@ringcentral.com	0203 743 9682
		Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 3)
		Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091
Sprint Ltd	001	Porting Team	porting@focus-grp.co.uk ; enquiries@scsl.co.uk	01273874200
		Megan Corcoran	megan@scsl.co.uk	01273874200
			porting@focus-grp.co.uk ; enquiries@scsl.co.uk	01273874200
		Megan Corcoran	megan@scsl.co.uk	01273874200
Sectorsix Ltd	102(Magrathea) 001(BT)	Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
		Matthew Bingham	Matthew.bingham@sectorsix.co.uk	03301190999
		Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
		Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
Southern Communications Ltd	001/774/773/851	Clare Young	clarey@southern-comms.co.uk	1256391022
		Edward Newman	edwardn@southern-comms.co.uk	1256391182
			clarey@southern-comms.co.uk	1256391022
		Edward Newman	edwardn@southern-comms.co.uk	1256391182
Storacall Technology t/a X-on	487	Ciaran Kelly	ciaran.kelly@x-on.co.uk	3333320002
		Samantha Lawrence	samantha.lawrence@x-on.co.uk	3333320155
		Neil Miles	neil.miles@x-on.co.uk	3333320002
			support@x-on.co.uk	3333320002
SureVoIP / Suretec Systems Ltd	291	Porting Desk	portingdesk@surevoip.co.uk	0330 445 0022
		Viktor Kaup	viktor.kaup@surevoip.co.uk	01224 900123
		Gavin Henry	ghenry@surevoip.co.uk	07930 323266
		Porting Desk	portingdesk@surevoip.co.uk	0330 445 0022

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Synety	610	Technical implementation & porting manager	nick.burnitt@synety.com	01164244014
		Porting Desk	porting@synety.com	01164244014
TalkTalk Business	820	Danielle Royle	geoporting@talktalkbusiness.co.uk	0845 408 6870, Opt 2
			Danielle.royle@talktalkbusiness.co.uk	0845 408 6870, Opt 2
		David Lee	David.lee@talktalkbusiness.co.uk	0333 003 1007
		Christopher Haigh	chaig@talktalkplc.com	0333 003 1030
TataCommunications	001 (BT Ipex)		geoporting@talktalkbusiness.co.uk	0845 408 6870, Opt 2
		BLANKA SVITKOVA	blanka.svitkova@tatacommunications.com	+44 7795641141
		ARJUN JINACHANDRAN	ariun.jinachandran@tatacommunications.com	+91 9049689658
		BLANKA SVITKOVA	blanka.svitkova@tatacommunications.com	+44 7795641141
Telefonica	001	Complex Order Management Team	CFOMT@o2.com	08445766159
		Richard Cranswick	jucservicemanagement@o2.com	07803859845
		David Rafferty	jucservicemanagement@o2.com	08445766159
		Complex Order Management Team	CFOMT@o2.com	08445766159
		N/A	N/A	N/A
Telecom2 Ltd	001/395	Donna Ward	porting@telecom2.net	0208 114 1201
		Donna Ward	donna.ward@telecom2.net	0208 114 1110
			porting@telecom2.net	0208 114 1204
		Donna Ward	donna.ward@telecom2.net	0208 114 1110
Typicall	680/001(IPex)	Porting Desk	ngvsports@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
		Roger Parsons	Roger.Parsons@talktalkbusiness.co.uk	2033284502
		Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
		Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
Transltr Ltd t/as TheVoipShop	001	Nazir Jussab	porting@thevoipshop.co.uk	03301241818
		Nazir Jussab	porting@thevoipshop.co.uk	03301241818
		Nazir Jussab	team@transltr.net	01162438426
		Abrar Jussab	operations@transltr.net	01162627723
VanillaIP/ DRD Communications Ltd	217/001(IPex)	Vas Koria	v.koria@drd.co.uk	0208 2881253
		Vas Koria	v.koria@drd.co.uk	0208 2881253
		Colin Farrant	c.farrant@vanillaip.com	0208 2881246
			NumberPorting@drd.co.uk	0208 2881234
		Colin Farrant	c.farrant@vanillaip.com	0208 2881246

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		Name	Email	Tel.No.
Vibe Communications UK Ltd	400	Number Management & Porting Team	npor@vibecomms.co.uk	08456106456
		Dean Beavan	dbeavan@vibecomms.co.uk	08456106456
		Number Management & Porting Team	npor@vibecomms.co.uk	08456106456
		Number Management & Porting Team	npor@vibecomms.co.uk	08456106456
Virgin Media	NTL-825 Telewest - 135	Business Ports Team	GNP@virginmedia.co.uk	0845 045 0244
		Rachel Young	Rachel.young@virginmedia.co.uk	0203 706 3021
		Mel Buckley	Melanie.Buckley@virginmedia.co.uk	0333 000 9176
		Out of hours emergency contact		07811830144
			BusinessNPORs@virginmedia.co.uk	0845 045 0244
Vodafone (CWW)	013	Vodafone(CWW) Porting Team	MultilinePOVRequests@vodafone.com	08003169999, Opt1,Opt1
		Porting escalations	portingescalations@vodafone.com	08003169999, Opt2
		Justin Day	justin.day@vodafone.com	07822 869067
			CWWGNP@vodafone.com	08003169999, Opt1,Opt1
Vodafone One Net (IPEX)	001 (IpeX CP)	Erica Howell	OneNetBusinessPorting@vodafone.co.uk	1782792822
		Chris Cummings	OneNetBusinessPorting@vodafone.co.uk	1782792822
		James Feibel	OneNetBusinessPorting@vodafone.co.uk	1782792822
		Erica Howell	erica.howell@vodafone.com	1782792822
		Leigh Ecuyer	leigh.ecuyer@vodafone.com	7867782608
Voiceflex Ltd	341		numberports@voiceflex.com	02033016000
		Katherine Greer	Kgreer@voiceflex.com	02033016040
			provisioning@voiceflex.com	02033016000
		Katherine Greer	Kgreer@voiceflex.com	02033016040
VoiceHost Ltd	537	Jake Marshall	jake_marshall@voicehost.co.uk	01603904098
		Tom Holyfield	thomas.holyfield@voicehost.co.uk	01603904096
			support@voicehost.co.uk	01603904090
		Jake Marshall	support@voicehost.co.uk	01603904090
VSL Networks Ltd	001	Porting Team	porting@vslgroup.co.uk	0800 093 3000
		Porting Esclations	portingescalations@vslgroup.co.uk	0800 093 3000
			porting@vslgroup.co.uk	0800 093 3000
		Andrew Brabrook	andrew.brabrook@vslgroup.co.uk	01707 378625
Zen Internet	241/685 001	Service Provision Team	sp.voice@zen.co.uk	01706 902180
		Neil Cross	neil.cross@zeninternet.co.uk	
		Jodie Kay	jodie.kay@zeninternet.co.uk	
		Simon Dodd	simon.dodd@zeninternet.co.uk	01706 902136
Note 1	In the absence of a pre-existing Contractual Agreement, Gaining CPs will need to sign a Bilateral NDA which this CP(acting as a LCP) will provide on request (App J4-PoV -Contact Registration process-refers)			