

**Appendix J3**  
**Consolidated Contacts Register**  
**Pre-Order Validation Process**

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
4Com PLC	DTP	001/031	4Com Provisioning Team	<a href="mailto:POV@4com.co.uk">POV@4com.co.uk</a>	01202592398
			Drew White	<a href="mailto:drew.white@4com.co.uk">drew.white@4com.co.uk</a>	01202592255
			4Com Provisioning Team	<a href="mailto:POV@4com.co.uk">POV@4com.co.uk</a>	01202592398
Aastha Ltd		001 005	Aastha Provisioning Team	<a href="mailto:provisioning@aastha.co.uk">provisioning@aastha.co.uk</a>	02037510000
			Chief Technology Officer	<a href="mailto:cto@aastha.co.uk">cto@aastha.co.uk</a>	
			Aastha Provisioning Team	<a href="mailto:provisioning@aastha.co.uk">provisioning@aastha.co.uk</a>	02037510000
Abzorb systems Ltd		001 031		<a href="mailto:provisioning@abzorb.co.uk">provisioning@abzorb.co.uk</a>	
			Jonathan Attwood	<a href="mailto:jonathan.attwood@abzorb.co.uk">jonathan.attwood@abzorb.co.uk</a>	01484 405300
Bistech Managed Services Ltd		001/031	Analysis Team	<a href="mailto:analysis@bistech.co.uk">analysis@bistech.co.uk</a>	01202332244
			Dot Pomichowska	<a href="mailto:analysis@bistech.co.uk">analysis@bistech.co.uk</a>	01202332244
			Analysis Team	<a href="mailto:analysis@bistech.co.uk">analysis@bistech.co.uk</a>	01202332244
			Analysis Team	<a href="mailto:analysis@bistech.co.uk">analysis@bistech.co.uk</a>	01202332244
Britannic Technologies		001	cbirt@btinet.co.uk	<a href="mailto:cbirt@btinet.co.uk">cbirt@btinet.co.uk</a>	01483 242576
			Gerry Oconnor	<a href="mailto:goconnor@btinet.co.uk">goconnor@btinet.co.uk</a>	01483242523
				<a href="mailto:jdendle@btinet.co.uk">jdendle@btinet.co.uk</a>	01483 554827
			Caroline Sprake	<a href="mailto:csprake@btinet.co.uk">csprake@btinet.co.uk</a>	01483 242510
BT Business (as GCP only) (Use Openreach if BTB is LCP)		001		<a href="mailto:ip.liverpool@bt.com">ip.liverpool@bt.com</a>	ISDN30
				<a href="mailto:sipomi@bt.com">sipomi@bt.com</a>	SIP
				<a href="mailto:number.port.team.btb@bt.com">number.port.team.btb@bt.com</a>	PSTN/ISDN2
				<a href="mailto:cidvoicerecovery@bt.com">cidvoicerecovery@bt.com</a>	
			Jerry Coleman	<a href="mailto:jerry.coleman@bt.com">jerry.coleman@bt.com</a>	07711 107819
BT Business - Cloud team BT One Phone		001	Porting Desk	<a href="mailto:bt.cloudvoice@bt.com">bt.cloudvoice@bt.com</a>	
			Phil Fisher	<a href="mailto:phil.fisher@bt.com">phil.fisher@bt.com</a>	07483 001028
BT Global Services (GCP only) (Use Openreach if GS is LCP)		001	Catherine Novak	<a href="mailto:cathy.novak@bt.com">cathy.novak@bt.com</a>	
			Paul Littleton	<a href="mailto:paul.littleton@bt.com">paul.littleton@bt.com</a>	
BT Global 'SIP' Services (GCP only)		001		<a href="mailto:ov.central.nmp@bt.com">ov.central.nmp@bt.com</a>	
				<a href="mailto:desk-sip-support@bt.com">desk-sip-support@bt.com</a>	
BTW/IPex		001	Mike Bursell	<a href="mailto:mike.bursell@bt.com">mike.bursell@bt.com</a>	01977 592772
				<a href="mailto:btwholesalepovrequests@bt.com">btwholesalepovrequests@bt.com</a>	08000778247, Opt 1,2
			Vinay Kashyap (LCP = IPeX)	<a href="mailto:vinay.2.kashyap@bt.com">vinay.2.kashyap@bt.com</a>	08000778247 Opt 1,2
			Swanand Dhapte (GCP = IPeX)	<a href="mailto:swanand.2.dhapte@bt.com">swanand.2.dhapte@bt.com</a>	08000778247 Opt 1,4
				<a href="mailto:wolverhamptonexport@bt.com">wolverhamptonexport@bt.com</a>	08000778247, Opt 1,2
Buzz Connect	CXN	23	Paul Condron	<a href="mailto:paulc@buzznetworks.co.uk">paulc@buzznetworks.co.uk</a>	02034888819
			Steven King	<a href="mailto:stevenking@buzznetworks.co.uk">stevenking@buzznetworks.co.uk</a>	02031372812
				<a href="mailto:techies@buzznetworks.co.uk">techies@buzznetworks.co.uk</a>	01929775000
			Steven King	<a href="mailto:stevenking@buzznetworks.co.uk">stevenking@buzznetworks.co.uk</a>	02031372812
			Porting Team	<a href="mailto:pov-requests@channeltelecom.com">pov-requests@channeltelecom.com</a>	0800 144 4900
Channel Telecom	EAX	001 031	Leigh Taylor	<a href="mailto:ltaylor@channeltelecom.com">ltaylor@channeltelecom.com</a>	0800 144 4900
			Porting Team	<a href="mailto:pov-requests@channeltelecom.com">pov-requests@channeltelecom.com</a>	0800 144 4900
2 Circles Communications		001	John Clear	<a href="mailto:orderhub@2circles.com">orderhub@2circles.com</a>	03456200200
			Tony Smith	<a href="mailto:tsmith@2circles.com">tsmith@2circles.com</a>	03456200200
				<a href="mailto:orderhub@2circles.com">orderhub@2circles.com</a>	03456200200
Citrus Telecommunications		127	<a href="mailto:pov-requests@citrustelecom.com">pov-requests@citrustelecom.com</a>	<a href="mailto:pov-requests@citrustelecom.com">pov-requests@citrustelecom.com</a>	03451939393
			<a href="mailto:pov-requests@citrustelecom.com">pov-requests@citrustelecom.com</a>	<a href="mailto:pov-requests@citrustelecom.com">pov-requests@citrustelecom.com</a>	03451939393
			<a href="mailto:pov-requests@citrustelecom.com">pov-requests@citrustelecom.com</a>	<a href="mailto:pov-requests@citrustelecom.com">pov-requests@citrustelecom.com</a>	03451939393
					03451939393
Club Communications t/a Nine Wholesale		756	Amy Lowe	<a href="mailto:amy.lowe@ninewholesale.co.uk">amy.lowe@ninewholesale.co.uk</a>	0800 068 5939 (opt 1)
			Carl Graham	<a href="mailto:carl.graham@ninewholesale.co.uk">carl.graham@ninewholesale.co.uk</a>	0800 068 5939 (opt 1)
			Dominic Parkes	<a href="mailto:dominic.parkes@ninewholesale.co.uk">dominic.parkes@ninewholesale.co.uk</a>	0800 068 5939 (opt 1)
COLT		40		<a href="mailto:CIMUKPorting@colt.net">CIMUKPorting@colt.net</a>	08707377733
			Gaurav Bhuttani	<a href="mailto:Gaurav.Bhuttani@colt.net">Gaurav.Bhuttani@colt.net</a>	
			Chhayadeep Verma	<a href="mailto:Chhayadeep.verma@colt.net">Chhayadeep.verma@colt.net</a>	
Easynet		229	Porting Desk	<a href="mailto:projectm@easynet.com">projectm@easynet.com</a>	01344 543955
			Judith Wicks	<a href="mailto:projectm@easynet.com">projectm@easynet.com</a>	01344 543955
				<a href="mailto:projectm@easynet.com">projectm@easynet.com</a>	01344 543955
			Porting Desk	<a href="mailto:projectm@easynet.com">projectm@easynet.com</a>	01344 543955
Flextel		001(BTW IPeX)	Kevin Archer	<a href="mailto:numbering@flextel.com">numbering@flextel.com</a>	08703210702
			Kevin Archer	<a href="mailto:numbering@flextel.com">numbering@flextel.com</a>	08703210702
			Kevin Archer	<a href="mailto:numbering@flextel.com">numbering@flextel.com</a>	08703210702
			Kevin Archer	<a href="mailto:numbering@flextel.com">numbering@flextel.com</a>	08703210702
Gamma (Note 1)		031	Porting Desk	<a href="mailto:gnp@gamma.co.uk">gnp@gamma.co.uk</a>	0845 241 6002
			Emma Miller	<a href="mailto:Emma.Miller@gamma.co.uk">Emma.Miller@gamma.co.uk</a>	0333 240 3188
GCI Network Solutions	044(EDGE) 161(EDGE)			<a href="mailto:porting@gci.com.net">porting@gci.com.net</a>	
			Nikki Grove	<a href="mailto:Nikki.grove@gci.com.net">Nikki.grove@gci.com.net</a>	0844434433 op 1
Hello Telecom (UK) PLC		176	Andrew Evaristo	<a href="mailto:Numberports@hello-telecom.co.uk">Numberports@hello-telecom.co.uk</a>	01158526600
			Gary Arnold	<a href="mailto:Numberports@hello-telecom.co.uk">Numberports@hello-telecom.co.uk</a>	1158526600
				<a href="mailto:Numberports@hello-telecom.co.uk">Numberports@hello-telecom.co.uk</a>	1158526600
			Andrew Evaristo	<a href="mailto:Numberports@hello-telecom.co.uk">Numberports@hello-telecom.co.uk</a>	01158526600
iHub		138/001	Maura Vinall	<a href="mailto:orders@ihub.co.uk">orders@ihub.co.uk</a>	02031701675
			Maura Vinall	<a href="mailto:orders@ihub.co.uk">orders@ihub.co.uk</a>	02031701675
			Maura Vinall	<a href="mailto:orders@ihub.co.uk">orders@ihub.co.uk</a>	02031701675

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CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
iNet Telecoms Ltd (Voipfone)	CDF	184 001/031/102	Voipfone Porting Department	<a href="mailto:porting@voipfone.co.uk">porting@voipfone.co.uk</a>	020 7043 5555
			Michelle Rose	<a href="mailto:michelle@voipfone.co.uk">michelle@voipfone.co.uk</a>	020 7043 5555
				<a href="mailto:porting@voipfone.co.uk">porting@voipfone.co.uk</a>	020 7043 5555
			Voipfone 999 Team	<a href="mailto:999@voipfone.co.uk">999@voipfone.co.uk</a>	020 7043 5555
IP Wholesale Ltd	LGM	751	Laurance Bennett	<a href="mailto:laurance.bennett@ipwholesale.co.uk">laurance.bennett@ipwholesale.co.uk</a>	01612198203
			Oliver Woods	<a href="mailto:oliver.woods@ipwholesale.co.uk">oliver.woods@ipwholesale.co.uk</a>	01618211350
			Laurance Bennett	<a href="mailto:laurance.bennett@ipwholesale.co.uk">laurance.bennett@ipwholesale.co.uk</a>	01612198203
			Laurance Bennett	<a href="mailto:laurance.bennett@ipwholesale.co.uk">laurance.bennett@ipwholesale.co.uk</a>	01612198203
Level 3 Communications UK Limited		804	Niki Rogers	<a href="mailto:gnp.orders@level3.com">gnp.orders@level3.com</a>	0330 060 7355
			Niki Hall	<a href="mailto:gnp.orders@level3.com">gnp.orders@level3.com</a>	0330 060 7355
			Niki Hall	<a href="mailto:niki.hall@level3.com">niki.hall@level3.com</a>	0330 060 7355
			Michael Wall	<a href="mailto:michael.wall@level3.com">michael.wall@level3.com</a>	0330 060 8423
Magrathea Telecommunications Ltd		102	Ashley Farr	<a href="mailto:porting@magrathea-telecom.co.uk">porting@magrathea-telecom.co.uk</a>	0845 004 0040
			Ashley Farr	<a href="mailto:porting@magrathea-telecom.co.uk">porting@magrathea-telecom.co.uk</a>	0845 004 0040
			Ashley Farr	<a href="mailto:porting@magrathea-telecom.co.uk">porting@magrathea-telecom.co.uk</a>	
Nationwide Telephone Assistance (NTA)		256	Neil Crocker	<a href="mailto:neil@nta.co.uk">neil@nta.co.uk</a>	1708320020
			Neil Crocker	<a href="mailto:neil@nta.co.uk">neil@nta.co.uk</a>	1708320020
				<a href="mailto:porting@nta.co.uk">porting@nta.co.uk</a>	1708393939
			Neil Crocker	<a href="mailto:neil@nta.co.uk">neil@nta.co.uk</a>	1708320020
Nexbridge Communications Ltd		001 (BT IPex)	Alex Ritchie, Heather Dunk, Jackie Peacock	<a href="mailto:porting@nexbridge.co.uk">porting@nexbridge.co.uk</a>	03456800800
			Alex Ritchie, Heather Dunk, Jackie Peacock	<a href="mailto:porting@nexbridge.co.uk">porting@nexbridge.co.uk</a>	03456800800
NFOUK Ltd		102(Magrathea) 001(BT)	Renata Sheshova	<a href="mailto:uk-porting@nfon.com">uk-porting@nfon.com</a>	02037 406706
			Tamsin Deutrom-Yue	<a href="mailto:uk-porting@nfon.com">uk-porting@nfon.com</a>	02037 406706
Node4		213	Felicity Stones	<a href="mailto:f.stones@node4.co.uk">f.stones@node4.co.uk</a>	08451232229
			Jordan Kirby	<a href="mailto:j.kirby@node4.co.uk">j.kirby@node4.co.uk</a>	08451232229
				<a href="mailto:porting@node4.co.uk">porting@node4.co.uk</a>	08451232228
			Felicity Stones	<a href="mailto:f.stones@node4.co.uk">f.stones@node4.co.uk</a>	08451232229
Openreach		001		<a href="mailto:Migration.services.validation@openreach.co.uk">Migration.services.validation@openreach.co.uk</a>	
PremierChoice Telecom		001	Jacob Brown	<a href="mailto:jbrown@premierchoicetelecom.com">jbrown@premierchoicetelecom.com</a>	02083009495
			Jacob Brown	<a href="mailto:jbrown@premierchoicetelecom.com">jbrown@premierchoicetelecom.com</a>	02083009495
			Jacob Brown	<a href="mailto:jbrown@premierchoicetelecom.com">jbrown@premierchoicetelecom.com</a>	02083009495
Pure IP Ltd		439	Asun del Valle	<a href="mailto:asun.delvalle@pure-ip.com">asun.delvalle@pure-ip.com</a>	02032420979
			Asun del Valle	<a href="mailto:asun.delvalle@pure-ip.com">asun.delvalle@pure-ip.com</a>	02032420979
				<a href="mailto:provisioning@pure-ip.com">provisioning@pure-ip.com</a>	02032420979
				<a href="mailto:provisioning@pure-ip.com">provisioning@pure-ip.com</a>	02032420979
RingCentral UK Ltd		001(IPex)	Porting Desk	<a href="mailto:numbertransfer-uk@ringcentral.com">numbertransfer-uk@ringcentral.com</a>	0800 014 8091 (opt 3)
			Shazia Saeed	<a href="mailto:shazia.saeed@ringcentral.com">shazia.saeed@ringcentral.com</a>	0203 743 9682
			Porting Desk	<a href="mailto:numbertransfer-uk@ringcentral.com">numbertransfer-uk@ringcentral.com</a>	0800 014 8091 (opt 3)
			Porting Desk	<a href="mailto:numbertransfer-uk@ringcentral.com">numbertransfer-uk@ringcentral.com</a>	0800 014 8091
Scot BB Tel Limited T/A Scottish Broadband Telecom	IZE	820 680/093	Porting Desk	<a href="mailto:porting@scotbbtel.co.uk">porting@scotbbtel.co.uk</a>	03333 446484
				<a href="mailto:porting_escalations@scotbbtel.co.uk">porting_escalations@scotbbtel.co.uk</a>	
			Porting Desk	<a href="mailto:porting@scotbbtel.co.uk">porting@scotbbtel.co.uk</a>	03333 446484
SectorSix Ltd		102(Magrathea) 001(BT)	Jeanie Andrews	<a href="mailto:jean.andrews@sectorsix.co.uk">jean.andrews@sectorsix.co.uk</a>	03301190999
			Matthew Bingham	<a href="mailto:matthew.bingham@sectorsix.co.uk">matthew.bingham@sectorsix.co.uk</a>	03301190999
			Jeanie Andrews	<a href="mailto:jean.andrews@sectorsix.co.uk">jean.andrews@sectorsix.co.uk</a>	03301190999
			Jeanie Andrews	<a href="mailto:jean.andrews@sectorsix.co.uk">jean.andrews@sectorsix.co.uk</a>	03301190999
Southern Communications Ltd		001/774/773/851	Clare Young	<a href="mailto:clarey@southern-comms.co.uk">clarey@southern-comms.co.uk</a>	1256391022
			Edward Newman	<a href="mailto:edwardn@southern-comms.co.uk">edwardn@southern-comms.co.uk</a>	1256391182
				<a href="mailto:clarey@southern-comms.co.uk">clarey@southern-comms.co.uk</a>	1256391022
			Edward Newman	<a href="mailto:edwardn@southern-comms.co.uk">edwardn@southern-comms.co.uk</a>	1256391182
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			Megan Corcoran	<a href="mailto:megan@sctl.co.uk">megan@sctl.co.uk</a>	01273874200
				<a href="mailto:porting@focus-grp.co.uk">porting@focus-grp.co.uk</a> ; <a href="mailto:enquiries@sctl.co.uk">enquiries@sctl.co.uk</a>	01273874200
			Megan Corcoran	<a href="mailto:megan@sctl.co.uk">megan@sctl.co.uk</a>	01273874200
Storacall Technology t/a X-on		487	Ciaran Kelly	<a href="mailto:ciaran.kelly@x-on.co.uk">ciaran.kelly@x-on.co.uk</a>	333320002
			Samantha Lawrence	<a href="mailto:samantha.lawrence@x-on.co.uk">samantha.lawrence@x-on.co.uk</a>	333320155
			Neil Miles	<a href="mailto:neil.miles@x-on.co.uk">neil.miles@x-on.co.uk</a>	333320002
				<a href="mailto:support@x-on.co.uk">support@x-on.co.uk</a>	333320002
Stripe21	CXJ	001	Support	<a href="mailto:support@stripe21.com">support@stripe21.com</a>	0800 756 2010
			Evie Mills	<a href="mailto:support@stripe21.com">support@stripe21.com</a>	0800 756 2010
				<a href="mailto:helpdesk@stripe21.com">helpdesk@stripe21.com</a>	0800 756 2010
			Support	<a href="mailto:support@stripe21.com">support@stripe21.com</a>	0800 756 2010
SureVoIP / Suretec Systems Ltd		291	Porting Desk	<a href="mailto:portingdesk@surevoip.co.uk">portingdesk@surevoip.co.uk</a>	0330 445 0022
			Viktor Kaup	<a href="mailto:viktor.kaup@surevoip.co.uk">viktor.kaup@surevoip.co.uk</a>	01224 900123
			Gavin Henry	<a href="mailto:ghenry@surevoip.co.uk">ghenry@surevoip.co.uk</a>	07930 323266
			Porting Desk	<a href="mailto:portingdesk@surevoip.co.uk">portingdesk@surevoip.co.uk</a>	0330 445 0022
Synety		610	Technical implementation & porting r	<a href="mailto:nick.burnitt@synety.com">nick.burnitt@synety.com</a>	01164244014
			Porting Desk	<a href="mailto:porting@synety.com">porting@synety.com</a>	01164244014
TalkTalk Business		820	Jennifer Harrison	<a href="mailto:jennifer.harrison@talktalkbusiness.co.uk">jennifer.harrison@talktalkbusiness.co.uk</a>	0845 408 6870, Opt 2
			Daryl Burrows	<a href="mailto:Daryl.burrows@talktalkbusiness.co.uk">Daryl.burrows@talktalkbusiness.co.uk</a>	0845 408 6870, Opt 2
			David Lee	<a href="mailto:David.lee@talktalkbusiness.co.uk">David.lee@talktalkbusiness.co.uk</a>	0333 003 1007
			Christopher Haigh	<a href="mailto:chajg@talktalkplc.com">chajg@talktalkplc.com</a>	0333 003 1030

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**Consolidated Contacts Register**  
**Pre-Order Validation Process**

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
				<a href="mailto:geoporting@talktalkbusiness.co.uk">geoporting@talktalkbusiness.co.uk</a>	0845 408 6870, Opt 2

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CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
TataCommunications		001 (BT Ipex)	BLANKA SVITKOVA	<a href="mailto:blanka.svitkova@tatacommunications.com">blanka.svitkova@tatacommunications.com</a>	+44 7795641141
			ARJUN JINACHANDRAN	<a href="mailto:arjun.jinachandran@tatacommunications.com">arjun.jinachandran@tatacommunications.com</a>	+91 9049689658
			BLANKA SVITKOVA	<a href="mailto:blanka.svitkova@tatacommunications.com">blanka.svitkova@tatacommunications.com</a>	+44 7795641141
Telefonica		001	Complex Order Management Team	<a href="mailto:CFOMT@o2.com">CFOMT@o2.com</a>	08445766159
			Richard Cranswick	<a href="mailto:jucservicemanagement@o2.com">jucservicemanagement@o2.com</a>	07803859845
			David Rafferty	<a href="mailto:jucservicemanagement@o2.com">jucservicemanagement@o2.com</a>	08445766159
			Complex Order Management Team	<a href="mailto:CFOMT@o2.com">CFOMT@o2.com</a>	08445766159
			N/A	N/A	N/A
Telecom2 Ltd		001/395	Donna Ward	<a href="mailto:porting@telecom2.net">porting@telecom2.net</a>	0208 114 1201
			Donna Ward	<a href="mailto:donna.ward@telecom2.net">donna.ward@telecom2.net</a>	0208 114 1110
				<a href="mailto:porting@telecom2.net">porting@telecom2.net</a>	0208 114 1204
			Donna Ward	<a href="mailto:donna.ward@telecom2.net">donna.ward@telecom2.net</a>	0208 114 1110
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<b>Note 1</b>			In the absence of a pre-existing Contractual Agreement, Gaining CPs will need to sign a Bilateral NDA which this CP(acting as a LCP) will provide on request (App J4-PoV -Contact Registration process-refers)		