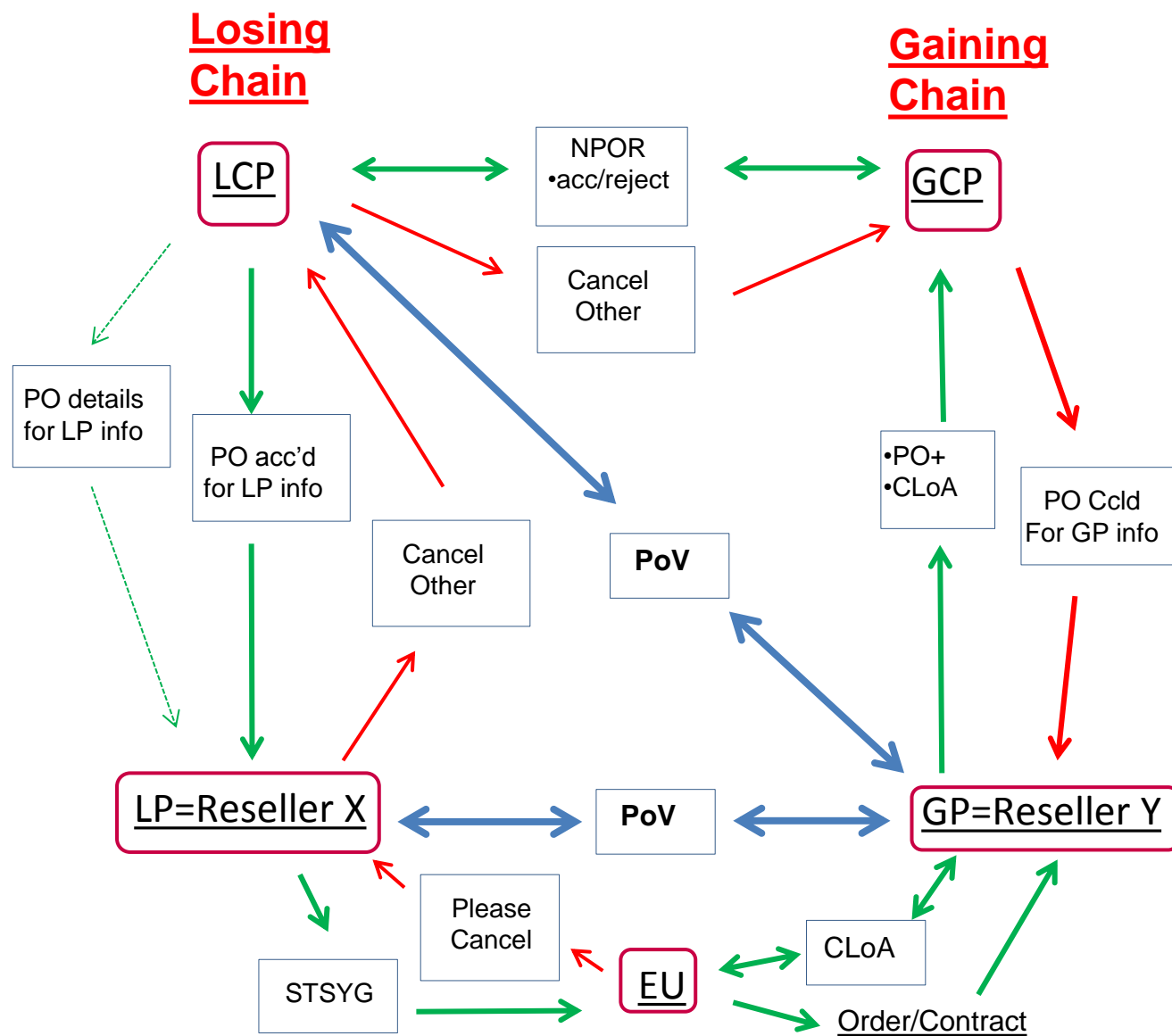


BAU + PoV Order Handling Process
Geographic Numbers
Business M/L & S/L



PoV Process – CP Registration

PoV Process ↔

- 1) PoV Process is an additional /optional step which can be used by GPs to reduce the risk of NPOR rejection.
- 2) The PoV process is a supplement to the BAU process & is optional.

PoV Registration

- 1) CPs need to be registered (with OTA) to use the PoV process. By doing this, CPs are 'signing-up' to the principle that they can contact the other 'registered' party directly and be confident that full co-operation will be given. The OTA encourages all CPs to register their PoV contact details.
- 2) The PoV contacts register is maintained by OTA and is published on the 2 web-sites below.
- 3) The latest PoV contact register is published on 2 web-sites currently:
- 4) http://www2.magrathea-telecom.co.uk/industry_porting/
- 5) <http://www.offta.org.uk/best.htm>
- 6) The plan is to locate this register behind a new secure access facility which is being built into the OTA web-site.
- 7) If LP is known to GP, and both are registered, then GP may submit PoV request direct to LP
- 8) GP may choose to submit their PoV request to the Reseller's network partner (i.e. the LCP) in 1st instance
- 9) **N.B....For Data Protection** reasons, some LCPs will only process PoV requests from CPs who already have a contractual agreement (with the appropriate confidentiality warranties) in place with them.
- 10) Where such a Porting agreement does not already exist, the GP has 2 options:-

1st Option – Bilateral Non Disclosure Agreement (NDA) – Recommended

- 1) The GP should ask the LCP to provide an NDA which the GP will review, sign and return.
- 2) Once both parties have signed this bilateral NDA, the PoV transaction (and all subsequent PoV requests between the 2 parties) can proceed.

Default Option – Not ideal

- 1) Where a GP is unable to enter into a bilateral NDA with the LCP, the GP may alternatively submit their PoV request via their own GCP Network partner who will send the request directly to the LCP (on behalf of the GP) – The assumption here is that the GCP is more likely to have a bilateral porting agreement with the LCP.
- 2) CPs can decide if this is a better option for them.